



Accessible Customer Service Feedback Form

Fairhaven is committed to excellence in providing service to all customers, including those with disabilities. We value all of our customers and strive to meet their accessibility needs. We welcome your comments to assist us with monitoring and improving our services.

Upon completion of this form, please forward to:

Fairhaven, Executive Director
881 Dutton Road
Peterborough, ON, K9H 7S4

OR

info@fairhavenltc.com

Please tell us the date and time of your visit or interaction with Fairhaven:

Please tell us the location, department or individual with whom you dealt:

If you had a problem accessing our goods and/or services, please explain:

If our customer service was not provided to you in an accessible manner, please explain:

How could we have served you better?

Your contact information:

Name: _____

Address: _____

Phone #: _____ Email address: _____

Fairhaven will only use the information you provide to address issues related to accessible customer service.