



Fairhaven Accessible Customer Service Feedback Form
In addendum to Fairhaven Policy HR-031 Accessible Customer Service
Effective January 1, 2012

Fairhaven is committed to excellence in service to all customers, including those with disabilities. We value all of our customers and strive to meet their accessibility needs. We welcome your comments to assist us with monitoring and improving our services.

Upon completion of this form please forward to:

Fairhaven, Executive Director
881 Dutton Road
Peterborough, Ontario, K9H 7S4
or
info@fairhavenltc.com

Please tell us the date and time of your visit or interaction with Fairhaven:

Please tell us which location, department or individual you dealt with:

If you had a problem accessing our goods and services, please explain:

If our customer service was not provided to you in an accessible manner, please explain:

How could we have served you better:

Your contact information

Name: _____

Address: _____

Phone #: _____

Email Address: _____

Fairhaven will only use the information you provide to address issues related to accessible customer service.