

June 12, 2020

Dear Family Member:

The Ontario government has announced the gradual resumption of visits to long-term care homes as of Thursday, June 18<sup>th</sup>. We are planning to be able to allow family members to make appointments for 30 minutes visits, starting on Wednesday, June 17<sup>th</sup>, by calling Reception at 705-743-0881.

Long-term care homes are will allow outdoor visits with the following requirements:

- One visit per resident each week, with one visitor for each visit. Demand is expected to be high; if extra space begins to open up, we will revisit the limit of one visit per Resident per week
- All visitors must have tested negative after a COVID-19 test within the past two weeks prior to each visit
- All visitors will be screened before visits, which will involve being asked a series of questions and having your temperature taken temporarily
- Visits will be supervised, and you will be asked to use hand sanitizer
- Visitors must always bring their own mask and wear it during the visit
- No food or drink can be consumed or given to Residents during the visits
- Gift items will continue to be taken between our front doors for quarantine
- Minimize the jewelry and accessories that you wear to lower the risk of virus transmission
- Ensure long hair is tied back and avoid touching your face during your visit
- Physical distancing will be required for all visits. Unfortunately, this will mean that typical greetings of hugs, kisses and touching will not be possible. This approach will ensure the health and safety of residents, staff and visitors.

Long-term care homes must meet the following conditions before they welcome visitors:

- Homes must not be in outbreak
- Homes must have an established process for communicating visitor protocol and the associated safety procedures; and
- Homes must maintain the highest infection prevention and control standards.

As more information is received, we will update our families, staff and Residents.

Sincerely,

**SIGNED**

Lionel Towns, Executive Director

